

The Referrer Handbook



Table Of Contents

- 04 Directors Welcome Note
- 05 Values and goals
- 06 Our vision and mission
- 07 Refer patients to physiobrite
- 08 How it works
- 10 Register as a referrer
- 10 Referrer terms and conditions
- 10 Contact us



Director's Welcome Note

After experiencing numerous occasions during our clinical journey as qualified specialist AHPs in Private care, after examining data from patient satisfactory surveys, it was highly noted that 20% of patients felt anxious when being discharged home due to uncertainty of ongoing private physiotherapy. More specifically, stress of organising a physiotherapist and ongoing anxiety of not knowing who to approach for best outcome. Clinical ward therapists would spend hours during clinical

time searching for private physiotherapy for patients, printing numerous contact details and providing patients with paper which on occasions got left behind post discharge.

It therefore became extremely apparent that a service was needed which would allow further transparency and efficiency in patient care post discharge home. We therefore started work in 2019 on our new venture -PhysioBrite!!

PhysioBrite.com is the newest search portal connecting

clients with HCPC registered Physiotherapists. PhysioBrite.com understands the importance of connecting clients with the right therapist.

We have really delved into creating a portal that allows an easy and effortless user experience to find a specialist HCPC registered physiotherapist. Physiobrite provides us with the opportunity to continue to provide what we believe to be a great service for all of our clients and physiotherapists alike.



Welcome to your journey with PhysioBrite.com!

Our Values & Goals



Providing Continuity of Care for Patients at the Centre of their Decision Making

Our value lies in the need for patients to have EASY & QUICK ACCESS to Validated Registered and Regulated HCPC Physiotherapists of their own choice and preference.



Respect & Support Patients Autonomy & Person Centeredness

We endeavour to create a fair and dynamic approach where no Physiotherapist is favoured over another. The patient will have the autonomy to make their own decision about how they would like to progress their recovery.



Act with integrity and honesty and openness

PhysioBrite.com offers patients with FREE access to instruct local, specialist and registered HCPC Physiotherapists with a straightforward and convenient user friendly experience.

The patients are given the option to contact whichever physiotherapist they wish taking away any bias. They can also leave their details allowing Physiotherapists who are willing to support those patients to contact them directly and offer their services. Henceforth leaving an unequivocal and fair approach for patients to make this connection with the guarantee of being connected with validated and registered HCPC specialist Physiotherapists in their chosen field.



Adhere to legal regulatory and ethical requirements

We also feel that Our services are delivered online by our dedicated and approachable team in a friendly and professional environment that inspires confidence and reassures patients that they can rely on HCPC registered physiotherapists.

Furthermore, our core terms and conditions and related GDPR compliance have been reviewed by a UK Solicitors firm and we also also registered with the ICO to ensure that all data is protected and managed by our very own data/records management team.





Our Vision And Mission



Our Vision

Physiobrite's vision, and therefore the driving force behind everything we do, is to become the go-to place for easy access to private physiotherapy treatment and preventative healthcare in the UK.



Our Mission

- ① **Firstly**, to provide the quickest access to available HCPC regulated Physiotherapists.
- ② **Secondly**, for Physiobrite to become the leading referral portal within the wellness sector, a place where both physiotherapists and patients can connect.
- ③ **And finally**, to encourage and inspire our fellow healthcare colleagues to embrace and contribute to a new digitally innovation-led culture that is Physiobrite.com.



Refer Patients To PhysioBrite

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Dear Referrer,

As you already may know, patients are now stuck in endless waiting lists for Physiotherapy and are unsure of how to find a physiotherapist in their local area who they can trust are experts in managing / treating their condition.

Musculoskeletal conditions such as back pain or arthritis cost the UK economy £7.4 billion a year¹. Early intervention with physiotherapy can reduce the amount of time people are off sick, and is vital in order to prevent an acute problem becoming chronic.

Physiotherapy teams can often have waiting lists of 6-12 weeks and possibly more considering the effects hospitals have had in recent times.

THIS IS WHERE YOU COME IN

We at PhysioBrite.com are delighted to offer you the opportunity to refer potential patients looking for private Physiotherapy to the PhysioBrite portal so that Physiotherapists can contact them to provide their specialist services as soon as physically possible.



When you register with us you will be given access to a form which ensures that you have been given the appropriate consent by the patient to pass their details into the system so that they can be contacted accordingly. It is a prerequisite that you and the patient are clear about terms and conditions and privacy policy of PhysioBrite.com and that they have clearly consented to the referral.

> Referrer Terms & Conditions go to page 10

We are GDPR Compliant!

We are pleased to announce that our core terms and conditions and related GDPR compliance's have been reviewed by a UK Solicitors firm and we also also registered with the ICO to ensure that all data is protected and managed by our very own data/records management team.

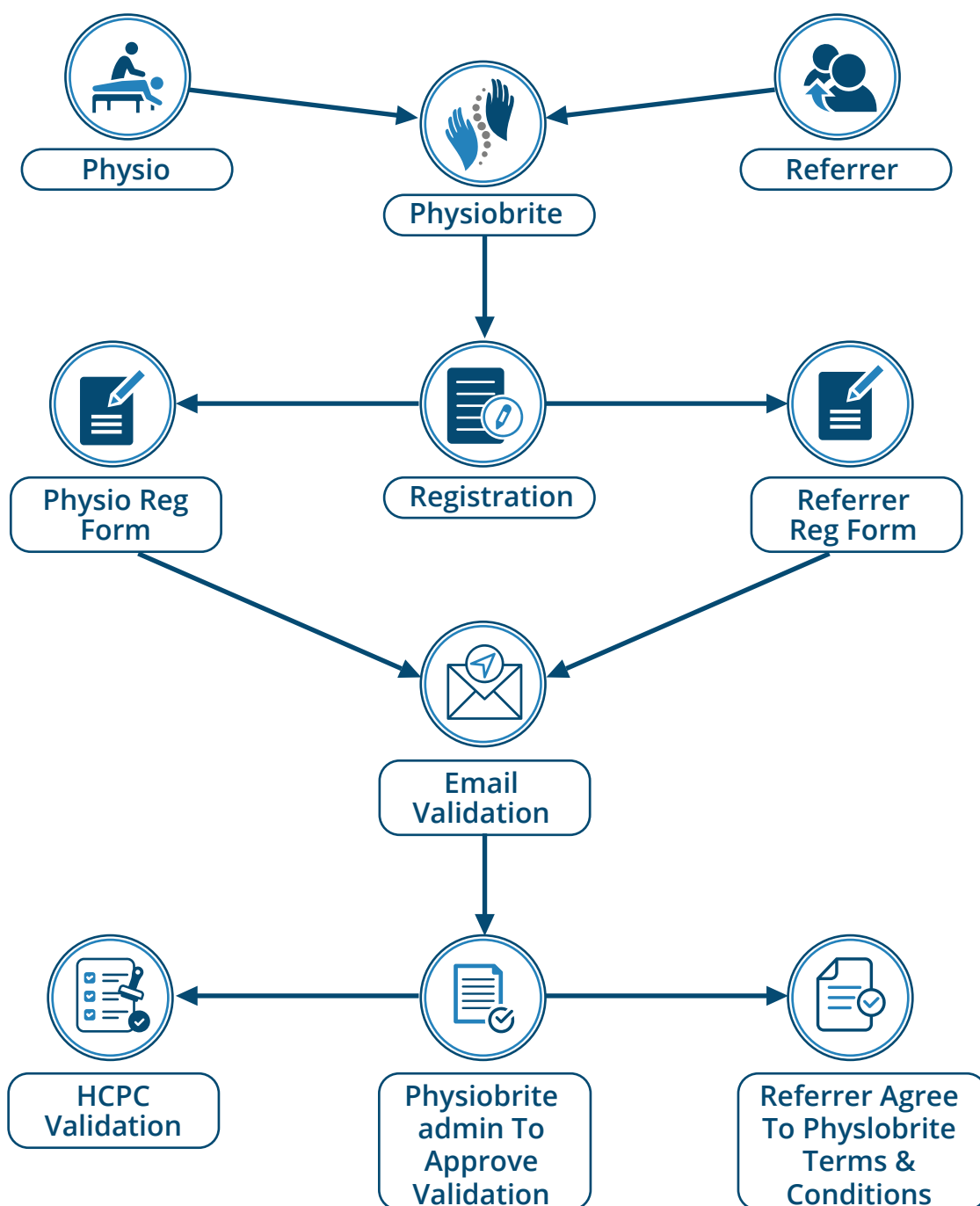


¹ CSP: Stretched to the limit - An audit of Physiotherapy Services in England - Full Report [January 2012]
<https://www.csp.org.uk/system/files/documents/2018-11/stretched-to-the-limit-2012.pdf>



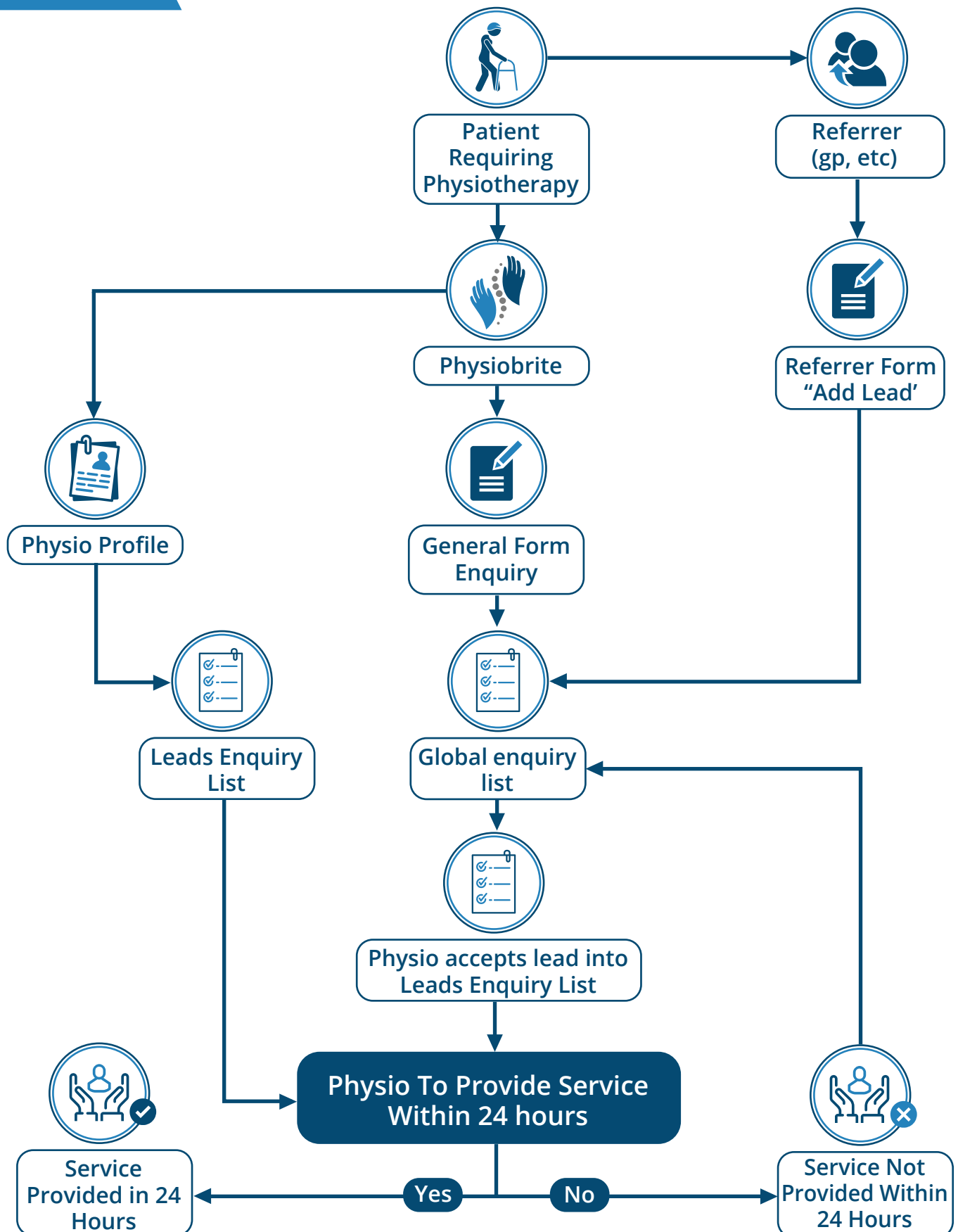
How It Works

Our secure online community, allows you to make referrals. And here's how it works.





How It Works Cont.





Register As A Referrer

Click to register as a referrer



Referrer Terms & Conditions



These terms can be found at the following link:

<https://www.physiobrite.com/terms-and-conditions-referral/>

Terms & Conditions may change from time to time and the latest version will always be found at the link provided above.



Contact us



Should you have any questions or queries please do not hesitate to contact us at the following email address:

admin@physiobrite.com



FIND YOUR LOCAL PHYSIOTHERAPIST



www.physiobrite.com



admin@physiobrite.com